

Usage Note

SIP Trace Mode

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1. General description

All MAYAH devices that support SIP can be switched into a logging mode, which will log all SIP activity into a separate file. The file called “sip.txt” will be written into the CFG folder of the device. This file can be used to troubleshoot SIP connections.

2. How to use on MAYAH devices

2.1 Via Telnet

Firstly, to make sure all necessary traffic is logged, please disable all active SIP registrations (if applicable).

Please use a suitable telnet client of your choice to connect to the device. Once connected via Telnet please issue the command

sip_trace on

which should be acknowledged by a 'ok' message.

Now all SIP traffic will be logged.

You can now enable the SIP-Registrations if desired and do the SIP connections you would like to log. When finished you can issue a

sip_trace off

via Telnet to disable the logging mode again.

Note: SIP logging mode will only remain enabled until the next reboot.

You will now find a logfile called sip.txt on your CFG folder of the device.

Hint: The file can also be accessed via FTP (Default user: Admin, Default password: Power).

Important: SIP logging mode should never be used during production, since it severely impacts the SIP performance of the device.